



F&I EMERGENCY ASSISTANCE



Expert Assistance when you need you need it most

The safety of our clients, guests and employees is our priority



F&I Insurance , in conjunction with Africa Assist , provides our clients with Emergency Assistance in the event of an Emergency with a one number facility for assistance .

EMERGENCY NUMBER : +27 10 211 4822 (24/7)

This includes :

- Telephonic assistance in any medical emergency
- Emergency Evacuation to a Medical Facility
- Hospital Admission Arranged
- Emergency Medical Advice & Assistance
- Trauma & Crisis Assistance
- Medical Facilities Arrangement and Flight Arrangements if required
- Medical Doctor Arrangements & Referral

Conditions :

- Plan A - Assistance: Certain protocols above require confirmation of a Medical Aid / Hospital Plan / Travel Insurance or Acceptance of Costs .
- Plan B - Medical Benefits: Medical Evacuation and Hospital Admission subject to F&I Medical Benefits wording